

Charlton-on-Otmoor
Oxon OX5 2UA

RE: SIMPLE KITCHENS (THAME) LTD

Thomas's professional approach to his work was evident at the outset. He listened to the original ideas that we had and then offered suggestions and alternatives, informing us of all the options. Taking the time to understand out exact needs at this early stage paid dividends in the long run and we needed just a few minor "tweaks" when work was fully underway. His creative, problem solving ideas were presented as a possible, rather than the only, solution.

His craftsmanship and attention to detail were demonstrated constantly and the work of his subcontractors (electrician, plasterer and plumber) was also of a high standard. He explained the work schedule on a day by day basis keeping us informed throughout and took the trouble to keep the work area as clean and tidy as possible under the circumstances. At no time did we feel at risk of being disappointed by either the quality of work or materials being used.

Thomas remained calm and totally unflappable throughout the whole project. He was considerate, trustworthy, well organised and reliable. If we needed to discuss anything it was done in a friendly open atmosphere and there was never any awkwardness. He made the whole project a relaxed and enjoyable process, especially the anticipation of each day's progress.

We are completely and totally happy with our new kitchen which, if anything, has exceeded our expectation. Thomas's "Simple Kitchen" have provided us with a beautiful, practical and high quality kitchen which has transformed the space we previously had.

We feel fortunate to have chosen "Simple Kitchens" and would use Thomas again without any hesitation. We wholeheartedly recommend him and his company.

Yours sincerely,

Barry and Liz Batchelor